

GENERAL INFORMATION ON SERVICES RENDERED BY KATOEN NATIE TERMINAL CUENCA DEL PLATA

1. All services rendered by KTN TERMINAL CUENCA DEL PLATA are invoiced in US Dollars. TCP invoices include cost of services effectively rendered until the date in which the invoice is issued, or until a specific date stated in the invoice.
2. Services shall be charged to all customers and/or Lines operating at KTN TERMINAL CUENCA DEL PLATA, without discrimination of any type, and payment shall be due according to the terms herein. Nevertheless, tariff values and application may be changed at any time, effective immediately.
3. Customers will receive their electronic invoices (CFE) via e-mail at the e-mail address informed when they registered as new customers in our web page. This e-mail will be the only notification that an invoice has been issued in the customer's name.
4. Unpaid invoices shall accrue additional charges after their due date such as maximum interests set forth by Law 18.212, for all the time lapsed until the invoice is paid, without prejudice of other actions and/or rights that may be exercised to obtain full payment of due amounts. Invoices not paid before their due date shall accrue current interest for the first 30 days. After this period, the maximum conventional interest rate allowed by law will be applied to the entire period since the due date (Art. 19 Law 18.212).
5. KTN TERMINAL CUENCA DEL PLATA reserves the right to refuse to render services to users that have overdue unpaid invoices. In such cases, services may be suspended since the invoice's due date.
6. Claims submitted by customers of KTN TERMINAL CUENCA DEL PLATA related to the application of tariffs and conditions of services effectively rendered by TCP, shall be resolved by the Commercial Manager or the Financial Manager, as it may correspond.